Modbury Local Community Plan 2017/18



Our Vision and Mission

Our Vision is to make Devon and Somerset a 'safer place to live, work and visit.'

Our mission is to act to protect and save – to prevent emergencies, create safer communities and respond, when required, in order to save life.

Our Priorities

We have three key priorities. We use these priorities to guide how we use our diminishing resources and assess the importance of new work.

- public safety
- staff safety
- effectiveness and efficiency

Our Behaviour and Values

Our core values and associated behavioural framework have been agreed following discussions with employees. We work hard to ensure that these important principles underpin everything we do and the way we operate. To see the full behavioural framework, <u>click here.</u>¹

1. http://www.dsfire.gov.uk/AboutUs/WhatWeDo/CoreValues



We value honesty, clarity and accountability

- Encouraging an open, honest and respectful working environment
- Acting with integrity
- Making ethical, consistent, fair and transparent decisions
- · Ensuring all employees are clear about their role



We value respect for each other

- Responding to the needs of our communities
- Actively involving people in decision-making
- Recognising the benefits of a diverse workforce
- Challenging bullying and harassment



We value working together to improve

- Being flexible in changing times
- Encouraging innovation and new ideas
- Willing to give and accept constructive criticism
- Engaging with partners and seeking out other agencies with mutual goals



We value a 'can do' attitude

- Being an energiser and adding value to your role
- Being a good role model who leads by example
- · Showing pride and professionalism
- Respecting the history and good reputation of the Service

Overview



This plan presents the risks in your area and the actions that Devon & Somerset Fire & Rescue Service (DSFRS) will take to make the community safer. Our actions are a mix of activities based on prevention (community), protection (business) and emergency response, all undertaken by the people that are best suited for each activity.

Modbury Fire Station is located at Modbury, and covers the town of Modbury and surrounding villages in the South Hams District Council area. It covers an area of approximately 82.02 square kilometres; Modbury has a population of almost 3120 people.

The Watch Manager has overall responsibility for the station which has one firefighting appliance. The Station is crewed by on call staff working a retained duty system and has an establishment of 14 personnel – 1 Watch Manager, 3 Crew Managers and 10 firefighters.

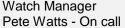
Staff are the main asset in undertaking a range of Community Safety activities, which are primarily aimed at equipping people with the knowledge to be aware of their own ability to reduce the chances of them becoming involved in a preventable fire or other types of emergency.

The station area is home to a range of risks, they have been identified as:

- Extensive area of open fields and woodland areas
- Light industry including numerous farms and light haulage
- Shopping parade
- Small Industrial estate
- Large expanses of rural areas, which during the 'Hot Weather Period' may bring a heavy burden on the resources of the Service
- Buildings to which fire safety legislation applies to including; Schools, Hotels and Shops
- Transport Infrastructure A degree of trunk and main roads running through the area, bringing with it the normal hazards of road traffic collisions and an increased risk during the summer.
- Camping and caravanning

Below are the Officers in charge of this station.







Local Risk Manager Matt Radford

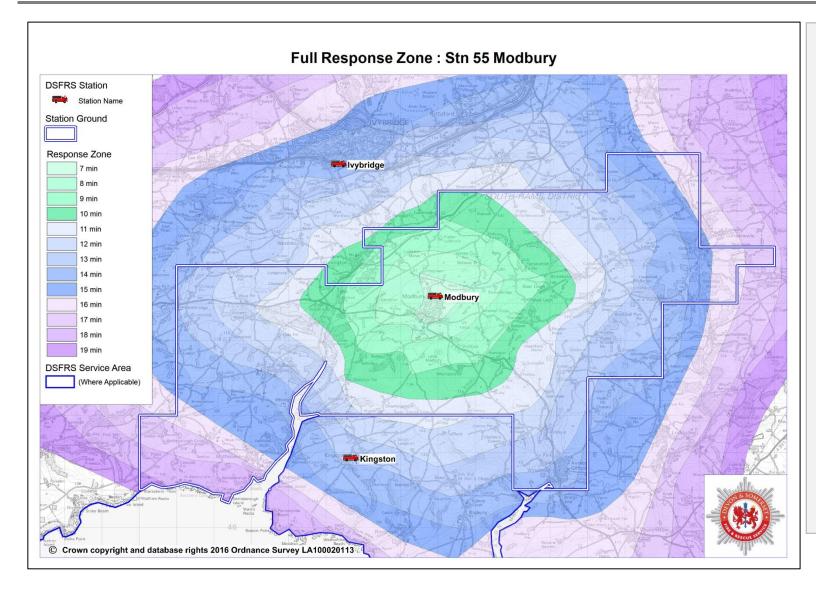
To discuss the content of this plan with a member of the fire service, please use the contact details below:

Name: Local Risk Manager Matt Radford

Tel: 01752 333605

Email: mradford@dsfire.gov.uk

For more information please visit www.dsfire.gov.uk/yoursafety



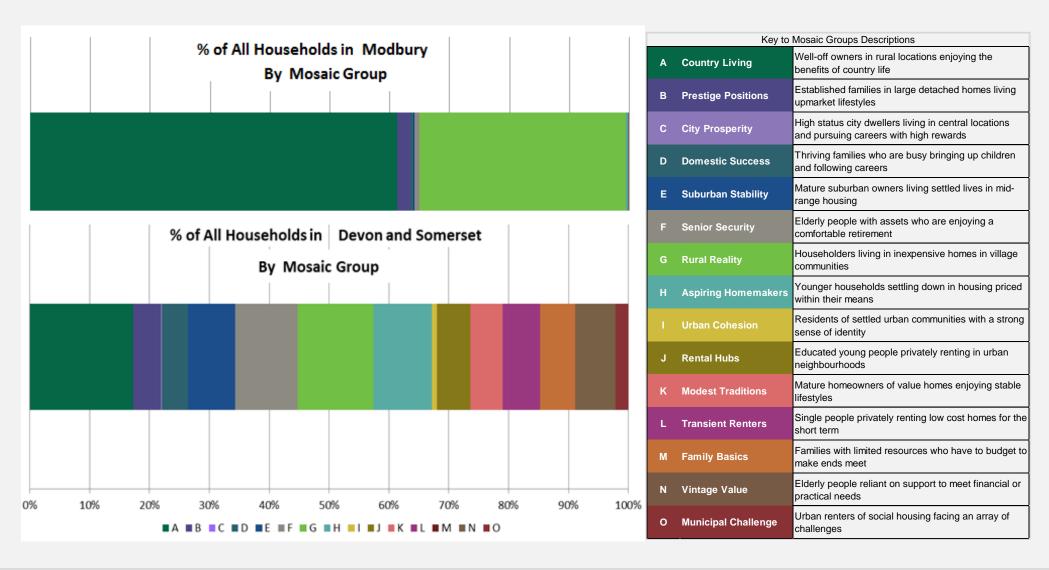
The map opposite shows an estimate of how long the fire engine will take to reach residents in Modbury from the time they make the call. It will naturally take us longer to get places further away from the station.

Residents of Modbury should take the following precautions to help keep them safe from fire:

- Fit a working smoke alarm
- Take care when cooking and never leave cooking food unattended
- Plan and practise your escape route
- Make a bedtime check
- Don't overload your electrics
- Put cigarettes right out
- Use candles carefully
- Have your chimney swept regularly

Risk

To understand how we can best use our public resources we analyse community risk and identify who would benefit most from our services. This assures that we also remain as cost effective as possible and continue to provide value for money. To help us with our risk analysis we utilise a database (Experian MOSAIC) that assists with identifying where those most at risk are likely to be situated. The following table displays the percentage of households in each of the MOSAIC groups within Modbury station ground compared against the profile for Devon & Somerset.



Public Safety

Our prevention activities are those we undertake to try and stop an emergency happening in the first place. These are targeted based on our community risk profiles, operational experience and local intelligence provided by partners and members of the public. Our protection activities are those we undertake to ensure people are protected from fire in public buildings and those we work in and visit. A range of activities will be undertaken to reduce the risk in this local area as outlined below. If you are interested in any of the activities in this plan and wish to discuss this with a member of the fire service, please get in touch using the contact details at the start of the document.



Effectiveness and Efficiency

A key part of being an effective and efficient organisation is to understand performance. The activity information for this local community area is shown in the tables below.

Incidents attended (within station area)

Station - 55 Modbury	2011/12	2012/13	2013/14	2014/15	2015/16	Five Year Average
All Fires	8	7	10	10	6	8
Fires where people live (primary)	1	5	1	0	1	2
Fires where people work and visit (primary)	2	0	2	4	0	2
Fires - outdoor and refuse fires (secondary)	3	1	1	3	2	2
Chimney Fires	2	1	6	3	3	3
All False Alarms	8	3	11	8	5	7
False Alarms - Automatic Fire Alarms	5	2	9	6	5	5
False Alarms - Good Intent	3	1	2	2	0	2
False Alarms - Malicious attended	0	0	0	0	0	0
All Special Service Calls	8	27	10	19	14	16
Co-Responding	2	2	3	7	1	3
Road Traffic Collisions	3	5	3	8	11	6
Flooding & Water Rescues	2	17	3	0	2	5
Other Special Service calls	1	3	1	4	0	2
All Incidents	24	37	31	37	25	31

Station Availability						
In the 12 months from April 2015 to March 2016 the station was able to crew the following appliances						
	Hours Unavailable	% Hours Availability				
Fire Engine 1 Retained	664	92.4%				

Station Response Activity:

Table A: Station - 55 Modbury	2011/12	2012/13	2013/14	2014/15	2015/16	5 year average
Total Turnouts	41	49	59	80	95	65
Turnouts to incidents on Station Ground	15	22	19	21	21	20
% of Turnouts to Incidents on Station Ground	36.6%	44.9%	32.2%	26.3%	22.1%	30.2%
% of Turnouts to incidents not on Station Ground	63.4%	55.1%	67.8%	73.8%	77.9%	69.8%

Table B: Station - 55 Modbury	2011/12	2012/13	2013/14	2014/15	2015/16	5 year average
Fire Deaths where people live	0	0	0	0	0	0
Fire Injuries where people live	0	0	0	0	0	0
Fire Incidents where people live	1	5	1	0	1	2
Fire Deaths where people work & visit	0	0	0	0	0	0
Fire Injuries where people work & visit	0	0	1	0	0	0
Fire Incidents where people work & visit	2	0	2	4	0	2

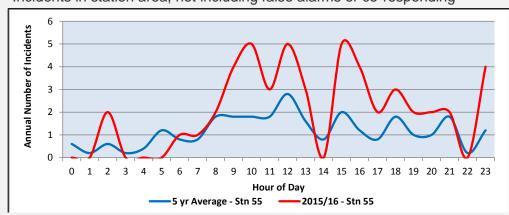
Table A shows the number of times the local fire station was called out (which may or may not have resulted in attending an incident). It also shows the number percentage of calls on and off the station ground.

Table B shows the number of fire incidents, deaths and injuries where people live and where people work and visit.

The graphs below demonstrate the peak demand on the station in terms of time of the day and month of the year.

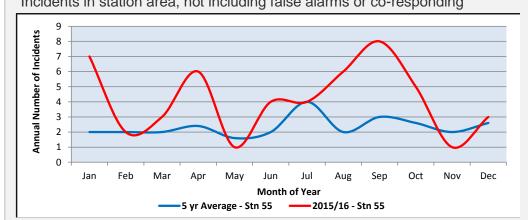
Station Demand 2011/12 - 2015/16 (Hour of day)

*Incidents in station area, not including false alarms or co-responding



Station Demand 2011/12 - 2015/16 (Month of the year)

*Incidents in station area, not including false alarms or co-responding



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