

# Ottery St Mary Risk Profile 2018/19



DEVON &  
SOMERSET  
FIRE & RESCUE SERVICE

## Overview



**This plan presents the risks in your area and the actions that Devon & Somerset Fire & Rescue Service (DSFRS) will take to make the community safer. Our actions are a mix of activities based on prevention, protection and emergency response, all undertaken by the people that are best suited for each activity.**

Ottery St Mary Fire Station is located on Canaan Way in Ottery St Mary, and covers the town of Ottery St Mary and part of Devon County Council. It covers an area of approximately 92.24 square kilometres and a population of 13676 people. The station covers several council wards including; Ottery, West Hill, Tipton St John, Feniton, Talaton, and Whimple.

The Watch Manager has overall responsibility for the station. The fire station houses one firefighting appliance. The on-call (retained duty system)

section consists of 10 personnel, one Watch Manager, two Crew Managers and seven Fire-fighters. The staff are also the main asset in undertaking a range of Community Safety (CS) activities that are primarily aimed at preventing fires and deaths and injuries in fires.

The station area is home to a range of risks, including major 'A' roads into and out of the town, the A30, the M5 motorway, the rail tunnel between Honiton and Axminster, Perkins Food Supplies, housing developments, and Kings School. Cranbrook will eventually grow to 7,500 homes with a population in the region of 20,000 people. Outside of the town, the station ground also covers an extensive area of open fields and woodland areas, which themselves can cause significant risks.

Another significant risk for the area is the Tar Barrels event which the town hosts on bonfire night each year.

The area has a mixture of light industry and commerce, and major employers include Otter Nurseries and industrial estate businesses, it also includes a large rural area.

**Below are the Officers in charge of this station.**



Watch Manager Shaw  
On call



Local Risk Manager  
Hallam

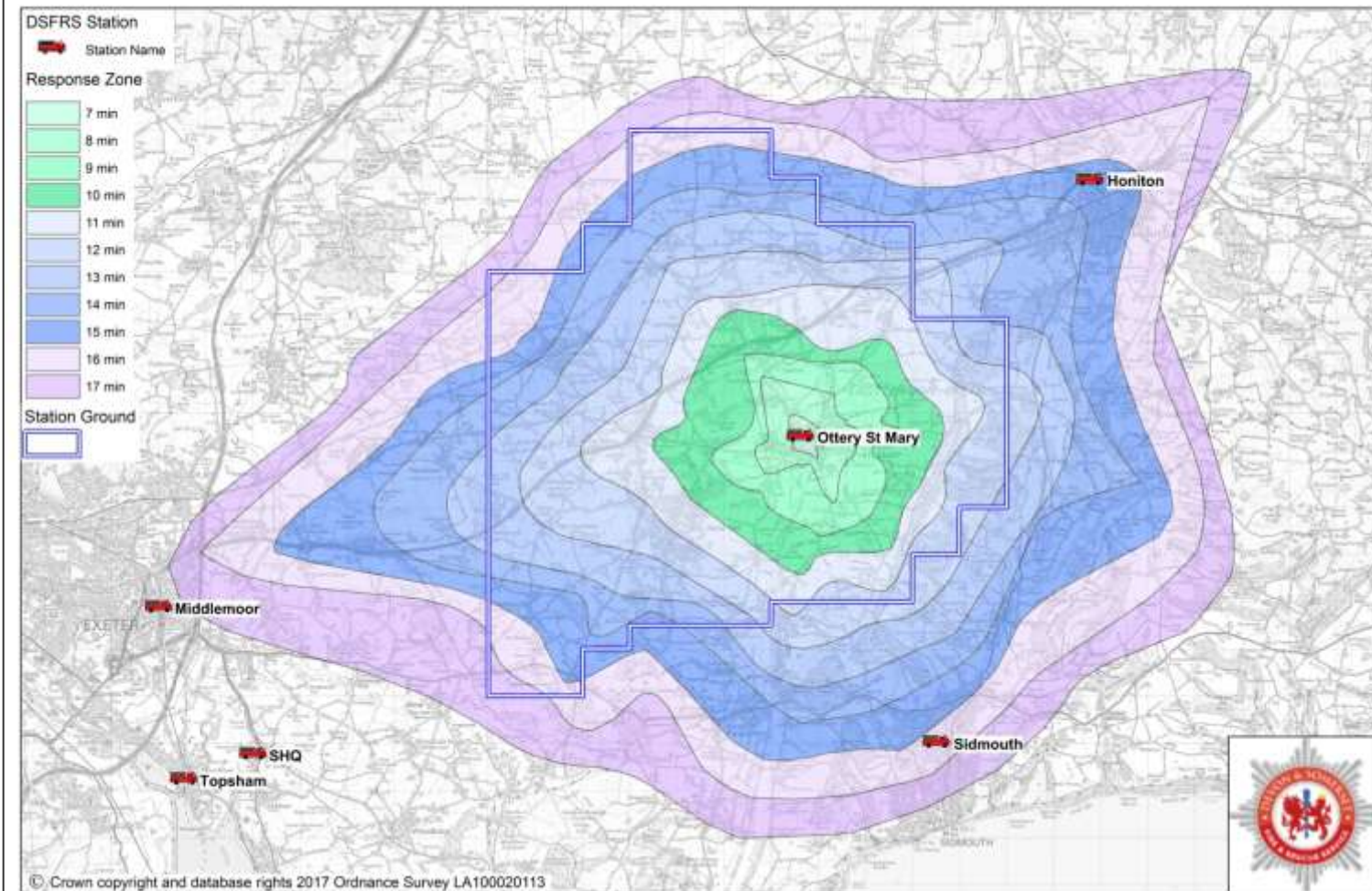
To discuss the content of this plan with a member of the fire service, please use the contact details below:

**Name:** Local Risk Manager Andy Hallam  
**Tel:** 01392 357204  
**Email:** ahallam@dsfire.gov.uk

For more information please visit  
[www.dsfire.gov.uk/yoursafety](http://www.dsfire.gov.uk/yoursafety)

## Our Response

Stn 41 Ottery St Mary - RDS Response Zone



The map opposite shows an estimate of how long the fire engine will take to reach residents in Ottery St Mary from the time they make the call. It will naturally take us longer to get places further away from the station.

Residents of Ottery St Mary should take the following precautions to help keep them safe from fire:

- Fit a working smoke alarm
- Take care when cooking and never leave cooking food unattended
- Plan and practise your escape route
- Make a bedtime check
- Don't overload your electrics
- Put cigarettes right out
- Use candles carefully
- Have your chimney swept regularly

## Prevention and Protection

We maintain a very simple philosophy that prevention is better than cure and we recognise that risk reduction begins with safe behaviours at home, at work, or on the road, and this leads to a safer society for all. We have developed a community safety strategy to focus our work and set our levels of resourcing where we have most risk. Using our knowledge, along with that of local organisations and partners we will target those people and properties that are more likely to be affected by fire and other emergencies, according to our risk analysis and risk profiling. The risks identified at Ottery St Mary station have been identified below, our prevention and protection work will be prioritised accordingly.

Dwelling Fires	Business Safety	Road Safety	Community Resilience	Water Safety	Youth Development & Community Cohesion	Health & Wellbeing	Heritage
							

### Risk Key

				
VERY HIGH	HIGH	MEDIUM	LOW	VERY LOW

## Our Incidents

The activity information for this local community area is shown in the tables below.

### Incidents attended (within station area)

<b>Station - 41 Ottery St Mary</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>Five Year Average</b>
<b>All Fires</b>	<b>24</b>	<b>33</b>	<b>20</b>	<b>19</b>	<b>26</b>	<b>24</b>
Fires where people live (primary)	3	9	4	2	9	5
Fires where people work and visit (primary)	9	11	8	4	6	8
Fires - outdoor and refuse fires (secondary)	3	8	6	10	11	8
Chimney Fires	9	5	2	3	0	4
<b>All False Alarms</b>	<b>20</b>	<b>31</b>	<b>15</b>	<b>18</b>	<b>17</b>	<b>20</b>
False Alarms - Automatic Fire Alarms	8	18	8	7	11	10
False Alarms - Good Intent	12	13	7	11	6	10
False Alarms - Malicious attended	0	0	0	0	0	0
<b>All Special Service Calls</b>	<b>36</b>	<b>24</b>	<b>22</b>	<b>21</b>	<b>27</b>	<b>26</b>
Co-Responding	0	0	1	0	0	0
Road Traffic Collisions	9	12	9	14	10	11
Flooding & Water Rescues	14	5	2	1	5	5
Other Special Service calls	13	7	10	6	12	10
<b>All Incidents</b>	<b>80</b>	<b>88</b>	<b>57</b>	<b>58</b>	<b>70</b>	<b>71</b>
<b>All Incidents minus False alarms</b>	<b>60</b>	<b>57</b>	<b>42</b>	<b>40</b>	<b>53</b>	<b>50</b>
<b>All Incidents minus False alarms and Co-Res.</b>	<b>60</b>	<b>57</b>	<b>41</b>	<b>40</b>	<b>53</b>	<b>50</b>

### Station Availability

In the 12 months from April 2016 to March 2017 the station was able to crew the following appliances

	<b>Hours Unavailable</b>	<b>% Hours Availability</b>
<b>Fire Engine 1 Retained</b>	<b>350.5</b>	<b>96.0%</b>

**Station Response Activity:**

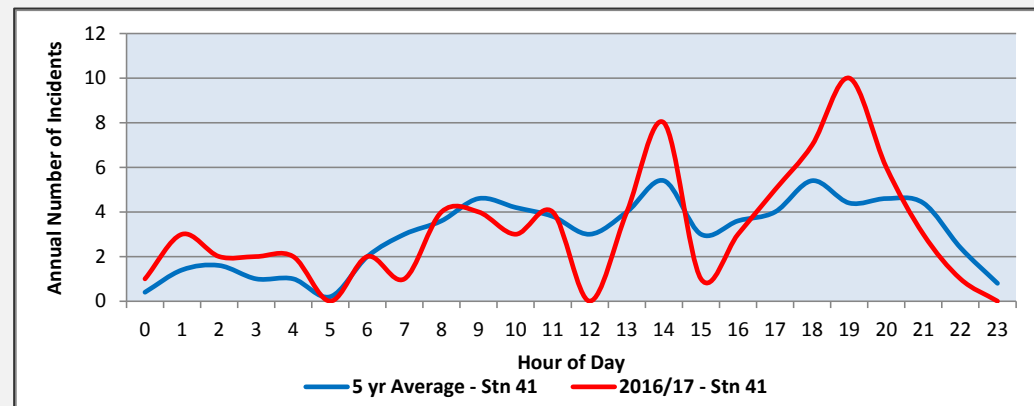
The table below shows the number of times the local fire station was called out (which may or may not have resulted in attending an incident). It also shows the number percentage of calls on and off the station ground.

Station - 41 Ottery St Mary	2012/13	2013/14	2014/15	2015/16	2016/17	5 year average
Total Turnouts	102	118	89	76	140	105
Turnouts to incidents on Station Ground	74	73	41	44	72	61
% of Turnouts to Incidents on Station Ground	72.5%	61.9%	46.1%	57.9%	51.4%	57.9%
% of Turnouts to incidents not on Station Ground	27.5%	38.1%	53.9%	42.1%	48.6%	42.1%

**Station Demand 2012/13 - 2016/17\***

The graphs below demonstrate the peak demand on the station in terms of time of the day and month of the year. (\*Incidents in station area, not including false alarms or co-responding)

**Hour of the day**



**Month of the year**

